



ILLINOIS

George H. Ryan, Governor

DEPARTMENT OF CENTRAL MANAGEMENT SERVICES

Michael S. Schwartz, Director

MEMORANDUM

TO: Telecommunications Coordinators

FROM: Frank Cavallaro, Manager *FL*
Bureau of Communication and Computer Services

DATE: September 30, 2002

SUBJECT: Ameritech Payphones – Revenue Review

Currently, the Department of Central Management Services (CMS) has a contract with SBC Ameritech to provide over 2,500 payphones in their service area. These phones were previously provided at no cost to the state. However, after a review, Ameritech has determined that many of these payphones do not generate sufficient revenue to support service as a full-public payphone (no-charge). To remain on state property at no charge, Ameritech has established that each payphone must generate a \$2.50 minimum daily revenue as provided under terms of the contract.

Attached is the SBC Ameritech list identifying those payphones generating less than the daily minimum. Please review the listing to determine appropriate action. At your request, Ameritech will remove the payphone or convert it to a semi-public payphone (resulting in a recurring billable \$50 monthly charge). Request for payphone removal or conversion should be submitted on a Telephone Service Request (TSR). On all conversion requests, you must include the appropriate AU Code for billing purposes. Prior to October 11, 2002, please forward all payphone TSR's to:

Delores Kruger
CMS Division of Telecommunications
120 W. Jefferson – 2nd Floor
Springfield, IL 62702

Should you have further questions, please contact Delores at (217) 782-9505 or you may e-mail her at delores_kruger@cms.state.il.us.

Attachment: 1

Agencies with Low-Revenue Payphones:

Agriculture, Department of
Chicago State University
Corrections, Illinois Department of
Employment Security, Department of
Environmental Protection Agency
Governors State University
Historic Preservation Agency
Human Services, Department of
Military Affairs, Department of
Natural Resources, Department of
Northeastern Illinois University
Public Aid, Department of
Revenue, Department of
Secretary of State, Office of the
Southern Illinois University – at Alton
Southern Illinois University – at East St. Louis
Southern Illinois University – at Edwardsville
Southern Illinois University – at Springfield
State Police, Illinois
Transportation, Department of
University of Illinois – at Chicago
University of Illinois – at Springfield
Veterans' Affairs, Department of

Agency-specific information (spreadsheet format) was directed to the main Telecommunications Coordinator for voice services at each agency.